Minnesota Department of Commerce

Guide to

REAL ESTATE LICENSING

2016

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INTRODUCTION

This guide is intended to help individuals and businesses understand how to apply for and receive approval from the Minnesota Department of Commerce ("Commerce Department") for their real estate license in Minnesota.

Every effort was made to ensure the accuracy of the material in this guide, but nothing in it should be construed as legal advice, and Minnesota state law always governs the matters discussed in these pages.

The information in this guide was current as of May 2016, but always check <u>Minnesota Statutes</u>, <u>Chapter 82</u> and the <u>Commerce Department website</u> for updates to laws and procedures.

Becoming a Licensed **REAL ESTATE SALESPERSON**

QUICK OVERVIEW

To become licensed as a real estate salesperson in Minnesota, you must first qualify by fulfilling several requirements. You must be at least 18 years old, and you must successfully complete three 30-hour education courses (known as Course I, Course II, and Course III), pass the salesperson's examination, become associated with a licensed real estate broker (who must submit the application for your license), and receive notice that the application for your license has been approved by the Commerce Department.

To remain licensed in good standing, you must fulfill additional requirements. You must maintain association with a licensed broker, complete required continuing education courses by the specified deadlines, and comply with all laws governing your conduct as a licensee.

APPLICABLE LAWS

The primary statute governing real estate salespersons in Minnesota is <u>Minnesota Statutes Chapter 82</u>, <u>Real Estate Brokers and Salespersons</u>. But you must be familiar with many other Minnesota laws as well, including the following:

Chapter 45, Department of Commerce; General Powers

Chapter 83, Subdivided Lands

Chapter 103I, Wells, Borings, and Underground Uses

Chapter 115, Water Pollution Control; Sanitary Districts

Chapter 115C, Petroleum Tank Release Cleanup

Chapter 116, Pollution Control Agency

Chapter 279, Delinquent Real Estate Taxes

Chapter 287, Mortgage Registry Tax; Deed Tax

Chapter 327A. Housing: Statutory Warranties

Chapter 336, Uniform Commercial Code

Chapter 363A, Human Rights

Chapter 500, Estates in Real Property

Chapter 504B, Landlord and Tenant

Chapter 507, Recording and Filing Conveyances

Chapter 508, Registration of Land

Chapter 510, Homestead Exemption

Chapter 513, Agreements Relating to Property

Chapter 514, Liens Against Property

Chapter 515, Minnesota Condominium Act

Chapter 515A, Uniform Condominium Act

Chapter 515B, Minnesota Common Interest Ownership Act

Chapter 559, Adverse Claims to Real Property

Chapter 580, Mortgages; Foreclosure by Advertisement

Chapter 581, Mortgages; Foreclosure by Action

Chapter 582, Mortgages; Foreclosure, General Provisions

PULSE PORTAL

Most licensing services, including applications, renewals, terminations, transfers, address changes, and others, are performed online via Pulse Portal (<u>pulseportal.com</u>), the electronic system used by the Commerce Department to administer its licensing and enforcement programs for real estate and other industries. For assistance using Pulse Portal, please contact Pulse Support at 1-866-274-4756.

QUALIFYING FOR THE LICENSE

least 18 years old and must:
 □ Complete required prelicense education courses
 □ Pass the salesperson's examination
 □ Become associated with a licensed real estate broker (who must submit the application for your license)

To qualify for a Minnesota real estate salesperson license, you must be at

☐ Receive notice that the application for your license has been approved by the Commerce Department

Prelicense Education Courses

There are three courses that you must successfully complete before you apply for a real estate salesperson license, known as "Course I," "Course II," and "Course III." Each course consists of 30 hours of instruction. You must successfully complete Course I before taking the salesperson's examination. You must successfully complete Course II and Course III before applying for your license.

Before registering for any prelicense education course, you must ensure that the course provider is active and in good standing with the Commerce Department, and that the Commerce Department has approved the course for prelicense education credit. To do so, follow these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Approved Provider/Course Inquiry" from the list under "Search/Inquiry Services."
- Click the "Pre-Licensing Education" radio button.
- Make sure the "Status" field says "Active."
- Use the arrow keys by the "Category" field to scroll down to the course type that you want to search for, then click on the course type name to highlight it.
- Click "View/Refresh Report."

As you are reviewing the report, take note of the instruction method that is listed for any course that you are interested in. If you want to take a course online, look for "Internet/Self Study/Online" in the "Instruction Method" column. Contact the course provider to verify the method of instruction as well as the registration procedures and fees for the course.

If you want to take a course in person in a classroom, look for "Classroom" in the "Instruction Method" column, then check to see when and where the provider may be offering the course by following these steps:

- Write down the complete name of the provider (you will need it for a later step).
- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Course Offerings Inquiry" from the list under "Search/Inquiry Services."
- Click the "Pre-Licensing Education" radio button.
- Click the "Course Offered Between" box, and then click on the current day's date in the pop-up calendar.
- Click the "And" box, and then click on a future day's date in the pop-up calendar. You can use the arrows and the dropdown menus to navigate to future months and years.
- Type the name of the approved course provider in the "Provider" field.
- Use the arrow keys by the "Category" field to scroll down to the course type that you want to find offerings (dates and times) for, then click on the course type name to highlight it.
- Click "View/Refresh Report."

After you have reviewed the report, contact the course provider to get information about the registration procedures and fees for the course.

Examination

You must also pass the salesperson's examination before you apply for your license. Before registering to take the examination, you must have successfully completed at least Course I. You must apply for your salesperson's license within one year of passing the examination. Otherwise, you will need to retake the examination and pass it again.

Information about the examination, including registration and scheduling instructions, is included in the Candidate Information Bulletin that is available for download from the PSI Exams website. You can download the Candidate Information Bulletin by following these steps:

- Visit candidate.psiexams.com.
- Click "Government/State Licensing Agencies" in the "Find Information or Download Candidate Information Bulletin" section.
- Select "Minnesota" from the "Select Jurisdiction" dropdown menu.
- Select "MN Real Estate" from the "Select Account" dropdown menu.
- Click "MN Real Estate Salesperson" in the "Classification" box.
- Click the "Download Candidate Information Bulletin" graphic.

Becoming Associated with a Licensed Broker

By law you cannot become licensed as a real estate salesperson without first being associated with an actively licensed real estate broker. You must be licensed to act on behalf of a licensed broker, and you may not be licensed to act on behalf of more than one broker in Minnesota during the same period of time.

You do not submit your application for a real estate salesperson license; the real estate broker that you become associated with must submit it. Once the application has been approved by the Commerce Department, your broker will be able to print out your license and inform you that you are licensed as a Minnesota real estate salesperson.

The instructions that your broker must follow in order to apply for your license can be found in the "Becoming a Licensed Real Estate Broker" section of this guide.

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

MAINTAINING YOUR LICENSE

In order for your license to remain active, you must maintain it by remaining associated with an actively licensed real estate broker, and by completing all required continuing education. (Information on what happens when your association with an actively licensed real estate broker ends can be found under "License Inactivation" below.)

Continuing Education

As a real estate licensee, you will have continuing education requirements that must be completed before June 30 each year (except for the first June 30 that occurs after you become licensed for the first time or become newly relicensed after your license was inactive for more than two years). In general, real estate salespersons must complete 30 hours of real estate continuing education before their June 30 license renewal deadline, and at least 15 of those hours must be completed before the previous June 30.

As part of the 15 hours each license year, a real estate salesperson must complete a specific general module continuing education course. As part of the 30 hours required for license renewal, a real estate salesperson must successfully complete at least one hour of training in courses in laws or regulations on agency representation and disclosure ("Agency Laws"), and at least one hour of training in courses in state and federal fair housing laws, regulations, and rules, other antidiscrimination laws, or courses designed to help licensees to meet the housing needs of immigrant and other underserved populations ("Fair Housing").

You may not repeat a continuing education course for credit during the same licensing period.

"Commercial-only" brokers and salespersons who are engaged solely in the commercial real estate business and whose commercial-only status has been verified with the Commerce Department through the required filing (explained in the "Commercial-only Exemption" section below) do not have to complete a course on agency law, a course on fair housing, and a specific module training course, but must fulfill all other continuing education requirements.

Before registering for any continuing education course, you must ensure that the course provider is active and in good standing with the Commerce Department, and that the Commerce Department has approved the course for continuing education credit. To do so, follow these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Approved Provider/Course Inquiry" from the list under "Search/Inquiry Services."
- Click the "Continuing Education" radio button.
- Make sure the "Status" field says "Active."
- Use the arrow keys by the "Category" field to scroll down to the course type that you want to search for, then click on the course type name to highlight it.
- Click "View/Refresh Report."

As you are reviewing the report, take note of the instruction method that is listed for any course that you are interested in. If you want to take a course online, look for "Internet/Self Study/Online" in the "Instruction Method" column. Contact the course provider to verify the method of instruction as well as the registration procedures and fees for the course.

If you want to take a course in person in a classroom, look for "Classroom" in the "Instruction Method" column, then check to see when and where the provider may be offering the course by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Course Offerings Inquiry" from the list under "Search/Inquiry Services."
- Click the "Continuing Education" radio button.
- Click the "Course Offered Between" box, and then click on the current day's date in the pop-up calendar.
- Click the "And" box, and then click on a future day's date in the pop-up calendar. You can use the arrows and the dropdown menus to navigate to future months and years.
- Type the name of the approved course provider in the "Provider" field.

- Use the arrow keys by the "Category" field to scroll down to the course type that you want to find offerings (dates and times) for, then click on the course type name to highlight it.
- Click "View/Refresh Report."

After you have reviewed the report, contact the course provider to get information about the registration procedures and fees for the course.

Commercial-Only Exemption

"Commercial-only" brokers and salespersons who are engaged solely in the commercial real estate business and whose commercial-only status has been verified with the Commerce Department through the required filing do not have to complete a course on agency law, a course on fair housing, and a specific module training course, but must fulfill all other continuing education requirements.

The instructions that your broker must follow in order to submit the required filing can be found in the "Becoming a Licensed Real Estate Broker" section of this guide.

License Renewal

You do not submit your application to renew your real estate salesperson license; the real estate broker that you become associated with must submit it. Once the application has been approved by the Commerce Department, your broker will be able to print out your renewed license and inform you that your license as a Minnesota real estate salesperson has been successfully renewed.

The instructions that your broker must follow in order to renew your license can be found in the "Becoming a Licensed Real Estate Broker" section of this guide.

LICENSE INACTIVATION

Your license will become inactive if any of the following occurs:

- You don't complete continuing education requirements before the deadline
- Your license is not successfully renewed
- Your association with a licensed broker ends
- Your associated broker's license becomes inactive
- Your license is revoked or suspended for outstanding tax or child support obligations
- Your license is specifically inactivated as part of an enforcement action

If your license becomes inactive, it is very important that you take note of the date. Reinstatement timelines are calculated from the day your license went inactive, which in many cases is earlier than your license expiration date. See the next section, "Reinstating/Reactivating Your License," for additional information.

REINSTATING/REACTIVATING YOUR LICENSE

Your broker must reactivate your license via Pulse Portal after you have completed any missing requirements. The requirements depend on when your real estate salesperson's license became inactive.

	·
	ally, if your real estate salesperson's license has been inactive for more wo years, you must:
	Complete prelicense education if you didn't complete Course I, Course II, AND Course III to get the original license. (Original licenses issued before 1987 didn't require all three courses to be completed.)
	Re-take and re-pass the state and national real estate salesperson license examinations.
	Reapply for the license (via your broker) and pay the associated fees.
than tv	ally, if your real estate salesperson's license has been inactive for less wo years, the reactivation requirements depend on whether your license al deadline has passed.
lf your	license renewal deadline has not passed, you must:
	Complete all outstanding continuing education requirements.
	Apply to reactivate the license (via your broker) and pay a \$20 reactivation fee.
lf your	license renewal deadline has passed, you must:
	Complete all outstanding continuing education requirements.
	Reapply for the license (via your broker) and pay new fees.

TRANSFERRING YOUR LICENSE

If your license becomes inactive because your association with a licensed broker ends, you may become associated with another broker who can apply for transfer of your license to active status, as long as your license renewal deadline has not passed. You must complete all outstanding continuing education requirements before your new broker can submit the transfer application.

The instructions that your broker must follow in order to transfer your license can be found in the "Becoming a Licensed Real Estate Broker" section of this guide.

PROHIBITED PRACTICES

Your real estate license gives you the ability to perform various services that unlicensed individuals are legally forbidden to perform. But state law also prohibits real estate licensees from performing certain acts and practices. For example, you may not act on behalf of more than one party to a transaction without the knowledge and consent of all parties, and you may not act in the dual capacity of licensee and undisclosed principal in any transaction. There are many other prohibitions. Review Minnesota Statutes Chapter 82, Real Estate Brokers and Salespersons, as well as the other items listed under "Applicable Laws" above. If you have any questions, consult with your broker. You may also contact the Commerce Department Enforcement Division at consumer.protection@state.mn.us with questions about permissible acts and practices.

REFUNDS

If an individual submits an application in error or wants to withdraw an application for some other reason, state law provides very limited circumstances under which that person may request a refund of the associated license fee. In general, a refund cannot be issued unless the person for whom the application was submitted does not qualify for the license, and the person who submitted the payment for the application must request a refund within six months of the date that the fee payment was submitted. To request a refund, the person who submitted the payment for the application must send an e-mail to licensing.commerce@state.mn.us with "REAL ESTATE APPLICATION REFUND REQUEST" in the subject field. The mailing address should be included in the body of the message because we are not able to issue a refund to a credit card or bank account directly. If we are able to approve the refund request, a refund check will be mailed within 4-6 weeks to the person who submitted the payment for the application. Please note that we can only refund the fees that the Commerce Department charges for the application; we cannot refund any vendor or credit card processing fees.

AVOIDING COMMON PROBLEMS

Most problems that can arise for license applicants and licensees are easily avoidable by taking a few common-sense steps.

Know your deadlines

Be aware of the required timelines associated with prelicense courses, the prelicense examination, the license application, continuing education, and license renewal. State law does not provide "grace periods" for missing required deadlines.

Don't wait until the last minute to complete CE

As long as your license is active and in good standing, continuing education courses can be completed at any time during the license year in which they are due. Waiting until June—especially the last two weeks of June—to finish your CE can cause issues with your license renewal. Education providers need time to upload their student rosters into the system, and if you wait until the last week or two of June to complete your CE, you run the risk of your renewal being placed in a pending status after June 30, or even lapsing if the associated student roster is not entered into the system by July 10.

If you complete your CE and all of the student rosters for the courses that you took are in the system by the middle of June, your renewal will not pend for failure to complete CE. But if you put off your CE until late June or the student roster for a course that you took is not in the system by the middle of June, your renewal may pend beyond June 30 to allow the course provider time to upload the student roster. If the course provider does not upload the roster by July 10, however, your license will lapse.

Understand what makes your license inactive

Your license becomes inactive when any of the following occurs:

- You don't complete your required continuing education before the June 30 deadline
- Your license renewal application isn't submitted before the license renewal deadline
- Your license renewal fee isn't paid before the license renewal deadline
- Your broker terminates your association
- Your broker's license becomes inactive
- Your real estate company's license becomes inactive
- Your license is revoked or suspended for outstanding tax or child support obligations
- Your license is specifically inactivated as part of an enforcement action

Becoming a Licensed

REAL ESTATE BROKER

QUICK OVERVIEW

To become licensed as a real estate broker in Minnesota, you must first qualify by fulfilling several requirements. You must:

- be at least 18 years old
- successfully complete the 30-hour broker's course
- qualify to sit for the broker's examination
- pass the broker's examination
- apply for the license as a primary broker or become associated with a licensed primary broker (who must submit the application for your license)
- receive notice that the application for your license has been approved by the Commerce Department

To remain licensed in good standing, you must fulfill additional requirements. You must be a primary broker or maintain association with a licensed broker (if you are not a primary broker), complete required continuing education courses by the specified deadlines, and comply with all laws governing your conduct as a licensee.

APPLICABLE LAWS

The primary statute governing real estate brokers in Minnesota is <u>Minnesota</u> <u>Statutes Chapter 82</u>, <u>Real Estate Brokers and Salespersons</u>. But you must be familiar with many other Minnesota laws as well, including the following:

Chapter 45, Department of Commerce; General Powers

Chapter 83, Subdivided Lands

Chapter 103I, Wells, Borings, and Underground Uses

Chapter 115, Water Pollution Control; Sanitary Districts

Chapter 115C, Petroleum Tank Release Cleanup

Chapter 116, Pollution Control Agency

<u>Chapter 279, Delinquent Real Estate Taxes</u>

Chapter 287, Mortgage Registry Tax; Deed Tax

Chapter 327A, Housing; Statutory Warranties

Chapter 336, Uniform Commercial Code

Chapter 363A, Human Rights

Chapter 500, Estates in Real Property

Chapter 504B, Landlord and Tenant

Chapter 507, Recording and Filing Conveyances

Chapter 508, Registration of Land

Chapter 510, Homestead Exemption

Chapter 513, Agreements Relating to Property

Chapter 514, Liens Against Property

Chapter 515, Minnesota Condominium Act

Chapter 515A, Uniform Condominium Act

Chapter 515B, Minnesota Common Interest Ownership Act

Chapter 559, Adverse Claims to Real Property

Chapter 580, Mortgages; Foreclosure by Advertisement

Chapter 581, Mortgages; Foreclosure by Action

Chapter 582, Mortgages; Foreclosure, General Provisions

PULSE PORTAL

Most licensing services, including applications, renewals, terminations, transfers, address changes, and others, are performed online via Pulse Portal (<u>pulseportal.com</u>), the electronic system used by the Commerce Department to administer its licensing and enforcement programs for real estate and other industries. For assistance using Pulse Portal, please contact Pulse Support at 1-866-274-4756.

QUALIFYING FOR THE LICENSE

To qualify for a Minnesota real estate broker license, you must be at	east 18
years old and must:	

Complete the required prelicense education course
Qualify to sit for the broker's examination
Pass the broker's examination
Apply for the license as a primary broker or become associated with a licensed primary broker (who must submit the application for your license)
Receive notice that the application for your license has been approved by the Commerce Department

Prelicense Education Course

You must successfully complete the 30-hour broker course before applying for your license. You must apply for your broker's license within 12 months of completing the course. Otherwise, you will need to retake it and successfully complete it again.

Before registering for the broker course, you must ensure that the course provider is active and in good standing with the Commerce Department, and that the Commerce Department has approved the course for prelicense education credit. To do so, follow these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Approved Provider/Course Inquiry" from the list under "Search/Inquiry Services."
- Click the "Pre-Licensing Education" radio button.
- Make sure the "Status" field says "Active."
- Use the arrow keys by the "Category" field to scroll down to "Broker Course," then click on "Broker Course" to highlight it.
- Click "View/Refresh Report."

As you are reviewing the report, take note of the instruction method that is listed for any course that you are interested in. If you want to take a course online, look for "Internet/Self Study/Online" in the "Instruction Method" column. Contact the course provider to verify the method of instruction as well as the registration procedures and fees for the course.

If you want to take a course in person in a classroom, look for "Classroom" in the "Instruction Method" column, then check to see when and where the provider may be offering the course by following these steps:

- Write down the complete name of the provider (you will need it for a later step).
- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Course Offerings Inquiry" from the list under "Search/Inquiry Services."
- Click the "Pre-Licensing Education" radio button.
- Click the "Course Offered Between" box, and then click on the current day's date in the pop-up calendar.
- Click the "And" box, and then click on a future day's date in the pop-up calendar. You can use the arrows and the dropdown menus to navigate to future months and years.
- Type the name of the approved course provider in the "Provider" field.
- Use the arrow keys by the "Category" field to scroll down to "Broker Course," then click on "Broker Course" to highlight it.
- Click "View/Refresh Report."

After you have reviewed the report, contact the course provider to get information about the registration procedures and fees for the course.

Qualifying to Sit for the Broker's Examination

To qualify to sit for the broker's examination, you must either have a minimum of three years of actual licensed real estate salesperson experience within the previous five years prior to application for the examination, or you must qualify for a waiver of the salesperson experience requirement. The experience must have been obtained in Minnesota or another state having comparable requirements. Please note that any periods when your license was inactive do not count toward the experience requirement.

To qualify for a waiver of the salesperson experience requirement, you must either have a degree in real estate from an accredited college or university; be a licensed practicing attorney whose practice involves real estate law; be a public officer whose official duties involve real estate law or real estate transactions; or be a military member, veteran, or military spouse who was previously licensed as a real estate salesperson or broker and who meets other specific requirements (see the next paragraph below). The form for requesting the non-military waiver explains what documentation you must submit and is available on the Commerce Department website at http://mn.gov/commerce-stat/pdfs/salesperson-broker-exam.pdf.

A new law passed in 2016 allows certain military members, veterans, and military spouses to receive a waiver of the salesperson experience requirement if they are a "qualified individual." A "qualified individual" is someone whose license lapsed or became ineffective and who meets one of these definitions:

- an active duty military member on the date of license cancellation or the date by which a timely renewal must have been made
- the spouse of an active duty military member on the date of license cancellation or the date by which a timely renewal must have been made
- a veteran or spouse of a veteran who has left service in the two years preceding the date of license cancellation or the date by which a timely renewal must have been made, and has confirmation of an honorable or general discharge status

The form for requesting the military waiver explains what documentation you must submit and is available on the Commerce Department website at http://mn.gov/commerce/licensees/real-estate/applications.jsp.

Examination

You must also pass the broker's examination before you apply for your license. You must apply for your broker's license within one year of passing the examination, unless you are a real estate salesperson who remains continuously active in the real estate field as a licensee. Otherwise, you will need to retake the examination and pass it again.

Information about the examination, including registration and scheduling instructions, is included in the Candidate Information Bulletin that is available for download from the PSI Exams website. You can download the Candidate Information Bulletin by following these steps:

- Visit candidate.psiexams.com.
- Click "Government/State Licensing Agencies" in the "Find Information or Download Candidate Information Bulletin" section.
- Select "Minnesota" from the "Select Jurisdiction" dropdown menu.
- Select "MN Real Estate" from the "Select Account" dropdown menu.
- Click "MN Real Estate Broker" in the "Classification" box.
- Click the "Download Candidate Information Bulletin" graphic.

Trust Account

Every applicant for a real estate broker's license must provide a notice of trust account status, including the trust account numbers, at the time of application for the license. An applicant for a real estate broker's license may apply for a waiver of these notice requirements, however, if neither the applicant nor any individual licensed brokers, salespersons, or closing agents who are or may become affiliated with the applicant's real estate company will receive any trust funds. To apply for a waiver of the trust account notice requirements, submit the form that is available at http://mn.gov/commerce-stat/pdfs/re-trust-account-waiver.pdf.

APPLYING FOR YOUR LICENSE

By law you cannot become licensed as a real estate broker without first being associated with a real estate company. How the application for your broker's license is submitted depends on how you will be associated.

- If you will be working as an individual proprietor or will be serving as the primary broker for a real estate company, you will apply for your broker's license and the real estate company license at pulseportal.com using the "Dual Application" process.
- If you will be working as a non-primary broker for a real estate company, you do not submit your application for a real estate broker license; the primary broker for the company that you become associated with must submit it. Once the application has been approved by the Commerce Department, your primary broker will be able to print out your license and inform you that you are licensed as a Minnesota real estate broker.

You cannot be licensed to act on behalf of more than one broker in Minnesota during the same period of time.

Fees

The fee for an initial real estate broker license totals \$190 (\$150 plus \$30 for the real estate education, research and recovery fund and a \$10 technology surcharge).

The fee for an initial real estate company license totals \$180 (\$150 plus \$30 for the real estate education, research and recovery fund).

The fee for an initial real estate salesperson license totals \$110 (\$70 plus \$30 for the real estate education, research and recovery fund and a \$10 technology surcharge).

Submitting a License Application for an Individual Proprietor Broker or a Primary Broker

If you will be an individual proprietor real estate broker or a primary real estate broker, you can submit the necessary applications by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Submit License Application" from the list under "Licensing Services."
- Select "Organization" from the "Entity Type" dropdown menu.
- If you are not a sole proprietor and the company to be licensed is an LLC or has been incorporated, select "Real Estate Company" from the "License Type" dropdown menu. If you are a sole proprietor, select "Real Estate Indv Proprietor" from the "License Type" dropdown menu.
- Select the company's resident state from the "Resident State" dropdown menu.
- Enter the company's Federal Employer Identification Number in the "EIN" field.
- If the company was previously licensed, enter the requested information in the "Previous License Number" and "Previous License Type" fields.
- Enter the company's full legal name in the "Company Name" field.
- Click the "Next" button.
- Continue entering the requested demographic information and answering the background questions for the company.
- On page 7, click on "Submit New Primary Broker License Application."
 This will enable the broker's portion of the application.
- Enter the demographic information and answer the background questions for the broker's portion of the application.
- At the end of the application, you will receive a confirmation number that can be used to check the status of the applications on Pulse Portal as part of the "Application/Renewal Status Inquiry" service.

Submitting a License Application for a Salesperson or a Non-Primary Broker

Applications for real estate salesperson licenses and non-primary real estate broker licenses are submitted by the primary broker for the real estate company that the salesperson or non-primary broker will be associated with. The primary broker can submit an application by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Submit License Application" from the list under "Licensing Services."
- Select "Individual" from the "Entity Type" dropdown menu.
- Select the license type that you want to apply for from the "License Type" dropdown menu.
- Click the "Next" button.
- You will then be asked to log in using the user name and password of the licensed real estate company that the individual will be associated with.
- After successfully logging in you will be able to follow the necessary steps to complete the application.

The licensed primary broker can also use PULSE Portal to check the status of a license application. After the application has been approved, the licensed primary broker can print a copy of the license.

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

MAINTAINING YOUR LICENSE

In order for your license to remain active, you must maintain it by remaining associated with an actively licensed real estate company, and by completing all required continuing education. (Information on what happens when your association with an actively licensed real estate company ends can be found under "License Inactivation" below.)

Continuing Education

As a real estate licensee, you will have continuing education requirements that must be completed before June 30 each year (except for the first June 30 that occurs after you become licensed for the first time or become newly relicensed after your license was inactive for more than two years). In general, real estate brokers must complete 30 hours of real estate continuing education before their June 30 license renewal deadline, and at least 15 of those hours must be completed before the previous June 30.

As part of the 15 hours each license year, a real estate broker must complete a specific general module continuing education course and a specific broker module continuing education course (if one is required for that year). As part of the 30 hours required for license renewal, a real estate broker must successfully complete at least one hour of training in courses in laws or regulations on agency representation and disclosure ("Agency Laws"), and at least one hour of training in courses in state and federal fair housing laws, regulations, and rules, other antidiscrimination laws, or courses designed to help licensees to meet the housing needs of immigrant and other underserved populations ("Fair Housing").

You may not repeat a continuing education course for credit during the same licensing period.

"Commercial-only" brokers who are engaged solely in the commercial real estate business and whose commercial-only status has been verified with the Commerce Department through the required filing (explained in the "Commercial-only Exemption" section below) do not have to complete a course on agency law, a course on fair housing, and a specific module training course, but must fulfill all other continuing education requirements.

Before registering for any continuing education course, you must ensure that the course provider is active and in good standing with the Commerce Department, and that the Commerce Department has approved the course for continuing education credit. To do so, follow these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Approved Provider/Course Inquiry" from the list under "Search/Inquiry Services."
- Click the "Continuing Education" radio button.
- Make sure the "Status" field says "Active."
- Use the arrow keys by the "Category" field to scroll down to the course type that you want to search for, then click on the course type name to highlight it.
- Click "View/Refresh Report."

As you are reviewing the report, take note of the instruction method that is listed for any course that you are interested in. If you want to take a course online, look for "Internet/Self Study/Online" in the "Instruction Method" column. Contact the course provider to verify the method of instruction as well as the registration procedures and fees for the course.

If you want to take a course in person in a classroom, look for "Classroom" in the "Instruction Method" column, then check to see when and where the provider may be offering the course by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Course Offerings Inquiry" from the list under "Search/Inquiry Services."
- Click the "Continuing Education" radio button.
- Click the "Course Offered Between" box, and then click on the current day's date in the pop-up calendar.
- Click the "And" box, and then click on a future day's date in the pop-up calendar. You can use the arrows and the dropdown menus to navigate to future months and years.
- Type the name of the approved course provider in the "Provider" field.

- Use the arrow keys by the "Category" field to scroll down to the course type that you want to find offerings (dates and times) for, then click on the course type name to highlight it.
- Click "View/Refresh Report."

After you have reviewed the report, contact the course provider to get information about the registration procedures and fees for the course.

Commercial-Only Exemption

"Commercial-only" brokers and salespersons who are engaged solely in the commercial real estate business and whose commercial-only status has been verified with the Commerce Department through the required filing do not have to complete a course on agency law, a course on fair housing, and a specific module training course, but must fulfill all other continuing education requirements.

You (if you are a primary broker) or your broker can submit the required filing by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Verify Commercial-Only Designations" from the list under "Licensing Services."
- Enter the broker/company's Pulse Portal user name and password.
- Click the "Login" button.
- You will be presented with a list of "junior licenses" (if any)—that is, a list of your associated licensees who are currently in the first year of their two-year license period. To designate an individual on this list as "commercial-only," check the box in the "Commercial Only" column in the row that contains the individual's name, license number, and license type. If you do not want to designate anyone listed here as "commercial-only," leave all of the boxes unchecked.
- Click the "Next" button.
- You will be presented with a list of "senior licenses" (if any)—that is, a list of your associated licensees who are currently in the second year of their two-year license period. To designate an individual on this list as

"commercial-only," check the box in the "Commercial Only" column in the row that contains the individual's name, license number, and license type. If you do not want to designate anyone listed here as "commercial-only," leave all of the boxes unchecked.

- Click the "Next" button.
- Read the Attestation and then click the appropriate button.
- Review the confirmation, then click the "Done" button.

You (if you are a primary broker) or your broker can also submit this filing during the mass license renewal process. See the "Mass License Renewal" section below for more information.

MASS LICENSE RENEWAL

Salespersons and non-primary brokers do not submit their license renewal applications; the real estate broker that they are associated with must submit it. Once the application has been approved by the Commerce Department, the broker will be able to print out the renewed license.

Fees

The fee for a renewal of a real estate broker license totals \$130 (\$100 plus \$20 for the real estate education, research and recovery fund and a \$10 technology surcharge).

The fee for a renewal of a real estate company license totals \$120 (\$100 plus \$20 for the real estate education, research and recovery fund).

The fee for a renewal of a real estate salesperson license totals \$70 (\$40 plus \$20 for the real estate education, research and recovery fund and a \$10 technology surcharge).

Submitting License Renewal Applications

You (if you are a primary broker) or your broker can submit license renewal applications by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Renew Brokers, Salespeople and Companies (Renewal must be completed by the Broker)" from the list under "License Renewals."
- Enter the broker/company's Pulse Portal user name and password.
- Click the "Login" button.
- You will be presented with a list of all individuals associated with your company whose licenses are NOT up for renewal but who do have a CE requirement due June 30. To designate an individual on this list as "commercial-only," check the box in the "Commercial Only" column in the row that contains the individual's name, license number, and

license type. If you do not want to designate anyone listed here as "commercial-only," leave all of the boxes unchecked.

- Click the "Next" button.
- You will be presented with a list of all individuals associated with your company whose licenses are due for renewal June 30. To designate an individual on this list as "commercial-only," check the box in the "Commercial Only" column in the row that contains the individual's name, license number, and license type. If you do not want to designate anyone listed here as "commercial-only," leave all of the boxes unchecked.
- Click the "Next" button.
- Read the Attestation and then click the appropriate button.
- Review the confirmation, then click the "Done" button.
- You will now be taken back to the home page.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Under "License Renewals," click on "Renew Brokers, Salespeople and Companies (Renewal must be completed by the Broker)."
- Next to "License Type," click the "Real Estate Company" radio button, then click the "Submit" button. (This will only appear if your company license needs to be renewed.)
- The list of licensees due for renewal will appear. Select the licensees that you would like to renew and click the "Submit" button.
- The "Attestation" screen will appear. Click the "I Agree" button.
- A list of licensees that you have chosen to renew will appear. Click the "Submit" button.
- The Credit Card Information screen will appear. Enter all requested information. (Note: If your mailing address is in the United States, you do not need to enter anything in the "Country" field.) Click the "Continue" button.
- Verify your information on the next screen. If something needs to be added or corrected, click the "Back" button (the one on the page, not the one for your browser). If everything is correct, click the "Submit Credit Card Info" button.
- The confirmation page will appear. Please write down the Confirmation ID number and print the page for your records. The Confirmation ID number can be used to check the status of your renewal.

- After your renewal application has been processed (approximately 7 business days after you submit a complete application), you can print your license.
- To print your license, visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Print Your License" from the list under "Print Licenses/Documents."

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

LICENSE INACTIVATION

Your license will become inactive if any of the following occurs:

- You don't complete continuing education requirements before the deadline
- Your license is not successfully renewed
- Your association with a licensed broker ends
- Your associated broker's license becomes inactive
- Your license is revoked or suspended for outstanding tax or child support obligations
- Your license is specifically inactivated as part of an enforcement action

If your license becomes inactive, it is very important that you take note of the date. Reinstatement timelines are calculated from the day your license went inactive, which in many cases is earlier than your license expiration date. See the next section, "Reinstating/Reactivating Your License," for additional information.

REINSTATING/REACTIVATING YOUR LICENSE

Your primary broker must reactivate your license via Pulse Portal after you have completed any missing requirements. The requirements depend on when your broker's license became inactive.

(along	ally, if your broker's license has been inactive for more than two years with any salesperson's license that you may have held), you must start a salesperson and:
	Complete prelicense education if you didn't complete Course I, Course II, AND Course III to get the original license. (Original licenses issued before 1987 didn't require all three courses to be completed.)
	Re-take and re-pass the state and national real estate salesperson license examinations.
	Reapply for the license (via your broker) and pay the associated fees.
If you have three years of real estate salesperson experience within the previous five years through active licensure in another state having comparable requirements to Minnesota's, however, you may apply for a waiver of the real estate licensing experience requirement for the broke examination. (See "Qualifying to Sit for the Broker's Examination" above waiver request is approved, you must:	
	Complete the 30-hour broker course.
	Re-take and re-pass the state and national real estate broker license examinations.
	Reapply for the license and pay the associated fees.
the rea	ally, if your broker's license has been inactive for less than two years, activation requirements depend on whether your license renewal ne has passed.
If your	license renewal deadline has not passed, you must:
	Complete all outstanding continuing education requirements.

	Apply to reactivate the license (via your broker) and pay a \$20 reactivation fee.
If your l	license renewal deadline has passed, you must:
	Complete all outstanding continuing education requirements.
	Reapply for the license and pay new fees.

TRANSFERRING A LICENSE

If the license of a salesperson or non-primary broker becomes inactive because the licensee's association with a licensed broker ends, the salesperson or non-primary broker may become associated with another broker who can apply for transfer of the license to active status, as long as the salesperson's or non-primary broker's license renewal deadline has not passed. The salesperson or non-primary broker must complete all outstanding continuing education requirements before the new broker can submit the transfer application.

You can submit a transfer application by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Transfer/Add Employee" from the list under "Licensing Services."
- Enter the information for the company that is performing the transfer, and then click the "Next" button.
- Enter the licensee's last name, license number, and Social Security Number, and then click the "Next" button.
- Enter the broker/company's Pulse Portal user name and password.
- Click the "Login" button.
- Continue with the process and pay the \$20.00 transfer fee.
- Print the confirmation page for your records.

Once the transfer fee has been paid online, the licensee will be automatically transferred.

REAL ESTATE COMPANY LICENSE

A business entity applying for a real estate company license must have at least one responsible person individually licensed to act as broker for the brokerage. The business entity broker's license extends no authority to act as broker to any person other than the business entity. Each responsible person who intends to act as a broker must obtain a license.

Applying for a Real Estate Company License

If you intend to serve as the primary broker for a real estate company and are not already licensed as a broker, use the application process described on page 31 to apply for the real estate company license. If you are already licensed as a broker, submit a real estate company application by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Submit License Application" from the list under "Licensing Services."
- Select "Organization" from the "Entity Type" dropdown menu.
- If you are not a sole proprietor and the company to be licensed is an LLC or has been incorporated, select "Real Estate Company" from the "License Type" dropdown menu. If you are a sole proprietor, select "Real Estate Indv Proprietor" from the "License Type" dropdown menu.
- Select the company's resident state from the "Resident State" dropdown menu.
- Enter the company's Federal Employer Identification Number in the "EIN" field.
- If the company was previously licensed, enter the requested information in the "Previous License Number" and "Previous License Type" fields.
- Enter the company's full legal name in the "Company Name" field.
- Click the "Next" button.
- Continue entering the requested demographic information and answering the background questions for the company.
- At the end of the application, you will receive a confirmation number that can be used to check the status of the applications on Pulse Portal as part of the "Application/Renewal Status Inquiry" service.

LIMITED BROKER'S LICENSE

If you will engage in transactions as principal only, or if you will solely engage in negotiations of mortgage loans other than residential mortgage loans as defined below, you can apply for a limited real estate broker's license.

For the purposes of limited broker licensure, "residential mortgage loan" means a loan secured primarily by either: (1) a mortgage on residential real property; or (2) certificates of stock or other evidence of ownership interest in and proprietary lease from corporations, partnerships, or other forms of business organizations formed for the purpose of cooperative ownership of residential real property.

A salesperson may not be licensed to act on behalf of an individual holding a limited broker's license. A responsible person of a business entity licensed as a limited broker may act on behalf of that business entity without being subject to the licensing requirements.

Fee

The fee for an initial limited broker license totals \$180 (\$150 plus \$30 for the real estate education, research and recovery fund).

Applying for Your License

There are no prelicense education, prelicense examination, or continuing education requirements for a limited broker's license, but you must apply for a business entity license (as an individual proprietor or some other type of business entity) and pay the associated fee. You can submit an application by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Submit License Application" from the list under "Licensing Services."
- Select "Organization" from the "Entity Type" dropdown menu.
- Select "Limited Broker" from the "License Type" dropdown menu.

- Select the entity's resident state from the "Resident State" dropdown menu.
- Enter the entity's Federal Employer Identification Number in the "EIN" field.
- If the company was previously licensed, enter the requested information in the "Previous License Number" and "Previous License Type" fields.
- Enter the entity's full legal name in the "Company Name" field.
- Click the "Next" button.
- Continue entering the requested demographic information and answering the background questions for the company.
- On page 8, read the Attestation and the Tennessen Warning.
- To continue with the application, click the "I Agree" button.
- Read the information in the "License Application Additional State Requirements" pop-up window.
- Click the "Close This Window" button.
- Review the information on the Fee Summary screen and click the checkbox next to the statement about your credit card being charged.
- Click on the "Submit" button.
- The Credit Card Information screen will appear. Enter all requested information. (Note: If your mailing address is in the United States, you do not need to enter anything in the "Country" field.) Click the "Continue" button.
- Verify your information on the next screen. If something needs to be added or corrected, click the "Back" button (the one on the page, not the one for your browser). If everything is correct, click the "Submit Credit Card Info" button.
- The confirmation page will appear. Please write down the Confirmation ID number and print the page for your records. The Confirmation ID number can be used to check the status of your license application.

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

LICENSE RENEWAL

Limited broker licenses are valid for up to two years and must be renewed by June 30 of the expiration year at <u>pulseportal.com</u>. You will need your license number and your Social Security Number (for an individual license renewal) or your Employer Identification Number (for a company license renewal).

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Renew a Closing Agent or Limited Broker License" from the list under "License Renewals."
- Enter your identification information and proceed with the application.

Fee

The fee for a renewal of a limited broker license totals \$120 (\$100 plus \$20 for the real estate education, research and recovery fund).

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

PROHIBITED PRACTICES

Your real estate license gives you the ability to perform various services that unlicensed individuals are legally forbidden to perform. But state law also prohibits real estate licensees from performing certain acts and practices. For example, you may not act on behalf of more than one party to a transaction without the knowledge and consent of all parties, and you may not act in the dual capacity of licensee and undisclosed principal in any transaction. There are many other prohibitions. Review Minnesota Statutes Chapter 82, Real Estate Brokers and Salespersons, as well as the other items listed under "Applicable Laws" above. If you have any questions, consult with your broker. You may also contact the Commerce Department Enforcement Division at consumer.protection@state.mn.us with questions about permissible acts and practices.

REFUNDS

If you submit an application in error or want to withdraw an application for some other reason, state law provides very limited circumstances under which you may request a refund of the associated license fee. In general, you cannot receive a refund unless you do not qualify for the license, and you must request a refund within six months of the date that you submitted the fee payment. To request a refund, send an e-mail to licensing.commerce@state.mn.us with "REAL ESTATE APPLICATION REFUND REQUEST" in the subject field. Include your mailing address in the body of the message because we are not able to issue a refund to your credit card or bank account directly. If we are able to approve your refund request, a refund check will be mailed to you within 4-6 weeks. Please note that we can only refund the fees that the Commerce Department charges for the application; we cannot refund any vendor or credit card processing fees.

AVOIDING COMMON PROBLEMS

Most problems that can arise for license applicants and licensees are easily avoidable by taking a few common-sense steps.

Know your deadlines

Be aware of the required timelines associated with prelicense courses, the prelicense examination, the license application, continuing education, and license renewal. State law does not provide "grace periods" for missing required deadlines.

Don't wait until the last minute to complete CE

As long as your license is active and in good standing, continuing education courses can be completed at any time during the license year in which they are due. Waiting until June—especially the last two weeks of June—to finish your CE can cause issues with your license renewal. Education providers need time to upload their student rosters into the system, and if you wait until the last week or two of June to complete your CE, you run the risk of your renewal being placed in a pending status after June 30, or even lapsing if the associated student roster is not entered into the system by July 10.

If you complete your CE and all of the student rosters for the courses that you took are in the system by the middle of June, your renewal will not pend for failure to complete CE. But if you put off your CE until late June or the student roster for a course that you took is not in the system by the middle of June, your renewal may pend beyond June 30 to allow the course provider time to upload the student roster. If the course provider does not upload the roster by July 10, however, your license will lapse.

Understand what makes your license inactive

Your license becomes inactive when any of the following occurs:

- You don't complete your required continuing education before the June 30 deadline
- Your license renewal application isn't submitted before the license renewal deadline
- Your license renewal fee isn't paid before the license renewal deadline
- Your broker terminates your association
- Your broker's license becomes inactive
- Your real estate company's license becomes inactive
- Your license is revoked or suspended for outstanding tax or child support obligations
- Your license is specifically inactivated as part of an enforcement action

Becoming a Licensed

REAL ESTATE CLOSING AGENT

QUICK OVERVIEW

To become licensed as an individual real estate closing agent, you must be at least 18 years old, and you must successfully complete an 8-hour closing agent prelicense education course. There are no prelicense examination or continuing education requirements for a closing agent license.

APPLICABLE LAWS

The primary statute governing real estate closing agents in Minnesota is <u>Minnesota Statutes Chapter 82</u>, <u>Real Estate Brokers and Salespersons</u>. But you must be familiar with many other Minnesota laws as well, including <u>Minnesota Statutes Chapter 45</u>, <u>Department of Commerce</u>; <u>General Powers</u>.

PULSE PORTAL

Most licensing services, including applications, renewals, terminations, transfers, address changes, and others, are performed online via Pulse Portal (<u>pulseportal.com</u>), the electronic system used by the Commerce Department to administer its licensing and enforcement programs for real estate and other industries. For assistance using Pulse Portal, please contact Pulse Support at 1-866-274-4756.

QUALIFYING FOR THE LICENSE

To qualify for a Minnesota real estate closing agent license, you must be at least 18 years old and must:

Complete the required prelicense education course

Submit the application for your license

Receive notice that the application for your license has been approved by the Commerce Department

Prelicense Education

Before registering for any prelicense education course, you must ensure that the course provider is active and in good standing with the Commerce Department, and that the Commerce Department has approved the course for prelicense education credit. To do so, follow these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Approved Provider/Course Inquiry" from the list under "Search/Inquiry Services."
- Click the "Pre-Licensing Education" radio button.
- Make sure the "Status" field says "Active."
- Use the arrow keys by the "Category" field to scroll down to "Closing Procedures," then click on "Closing Procedures" to highlight it.
- Click "View/Refresh Report."

As you are reviewing the report, take note of the instruction method that is listed for any course that you are interested in. If you want to take a course online, look for "Internet/Self Study/Online" in the "Instruction Method" column. Contact the course provider to verify the method of instruction as well as the registration procedures and fees for the course.

If you want to take a course in person in a classroom, look for "Classroom" in the "Instruction Method" column, then check to see when and where the provider may be offering the course by following these steps:

- Write down the complete name of the provider (you will need it for a later step).
- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Course Offerings Inquiry" from the list under "Search/Inquiry Services."
- Click the "Pre-Licensing Education" radio button.
- Click the "Course Offered Between" box, and then click on the current day's date in the pop-up calendar.
- Click the "And" box, and then click on a future day's date in the pop-up calendar. You can use the arrows and the dropdown menus to navigate to future months and years.
- Type the name of the approved course provider in the "Provider" field.
- Use the arrow keys by the "Category" field to scroll down to "Closing Procedures," then click on "Closing Procedures" to highlight it.
- Click "View/Refresh Report."

After you have reviewed the report, contact the course provider to get information about the registration procedures and fees for the course.

Trust Account

Every applicant for a real estate closing agent license must provide a notice of trust account status, including the trust account numbers, at the time of application for the license. An applicant for a real estate closing agent license may apply for a waiver of these notice requirements, however, if neither the applicant nor any individual licensed brokers, salespersons, or closing agents who are or may become affiliated with the applicant's real estate company will receive any trust funds. To apply for a waiver of the trust account notice requirements, submit the form that is available at http://mn.gov/commerce-stat/pdfs/re-trust-account-waiver.pdf.

Fee

The fee for an initial real estate closing agent license totals \$115 (\$85 plus \$30 for the real estate education, research and recovery fund).

APPLYING FOR YOUR LICENSE

Individual

You can submit an application for an individual closing agent license by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Submit License Application" from the list under "Licensing Services."
- Select "Individual" from the "Entity Type" dropdown menu.
- Select "Closing Agent" from the "License Type" dropdown menu.
- Select your resident state from the "Resident State" dropdown menu.
- Click the "Next" button.
- Continue entering the requested information.
- On page 8, read the Attestation and the Tennessen Warning.
- To continue with the application, click the "I Agree" button.
- Read the information in the "License Application Additional State Requirements" pop-up window.
- Click the "Close This Window" button.
- Review the information on the Fee Summary screen and click the checkbox next to the statement about your credit card being charged.
- Click on the "Submit" button.
- The Credit Card Information screen will appear. Enter all requested information. (Note: If your mailing address is in the United States, you do not need to enter anything in the "Country" field.) Click the "Continue" button.
- Verify your information on the next screen. If something needs to be added or corrected, click the "Back" button (the one on the page, not the one for your browser). If everything is correct, click the "Submit Credit Card Info" button.
- The confirmation page will appear. Please write down the Confirmation ID number and print the page for your records. The Confirmation ID number can be used to check the status of your license application.

Business Entity

To apply for a business entity closing agent license, please contact the Commerce Department at <u>licensing.commerce@state.mn.us</u> to request the required paper application form.

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

LICENSE RENEWAL

Real estate closing agent licenses are valid for up to two years and must be renewed by June 30 of the expiration year at <u>pulseportal.com</u>. You will need your license number and your Social Security Number (for an individual license renewal) or your Employer Identification Number (for a company license renewal).

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Real Estate" from the "Choose a Board" dropdown menu.
- Select "Renew a Closing Agent or Limited Broker License" from the list under "License Renewals."
- Enter your identification information and proceed with the application.

Fee

The fee for a renewal of a real estate closing agent license totals \$80 (\$60 plus \$20 for the real estate education, research and recovery fund).

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

PROHIBITED PRACTICES

Your real estate license gives you the ability to perform various services that unlicensed individuals are legally forbidden to perform. But state law also prohibits real estate licensees from performing certain acts and practices. Review Minnesota Statutes Chapter 82, Real Estate Brokers and Salespersons, as well as the other items listed under "Applicable Laws" above. You may also contact the Commerce Department Enforcement Division at consumer.protection@state.mn.us with questions about permissible acts and practices.

REFUNDS

If you submit an application in error or want to withdraw an application for some other reason, state law provides very limited circumstances under which you may request a refund of the associated license fee. In general, you cannot receive a refund unless you do not qualify for the license, and you must request a refund within six months of the date that you submitted the fee payment. To request a refund, send an e-mail to licensing.commerce@state.mn.us with "REAL ESTATE APPLICATION REFUND REQUEST" in the subject field. Include your mailing address in the body of the message because we are not able to issue a refund to your credit card or bank account directly. If we are able to approve your refund request, a refund check will be mailed to you within 4-6 weeks. Please note that we can only refund the fees that the Commerce Department charges for the application; we cannot refund any vendor or credit card processing fees.

Becoming a Licensed **ABSTRACTER**

QUICK OVERVIEW

To become licensed as an abstracter in Minnesota, you must first qualify by fulfilling several requirements. You must pass the abstracter examination, obtain a qualifying annual bond or abstracter's insurance policy, submit the application for your license, and receive notice that the application for your license has been approved by the Commerce Department. For a business entity applicant, one of the members or managing officials must pass the abstracter examination.

APPLICABLE LAWS

The primary statute governing abstracters in Minnesota is <u>Minnesota Statutes</u> <u>Chapter 386, County Recorder; Abstracter</u>. But you must be familiar with other Minnesota laws as well, including <u>Chapter 45, Department of Commerce;</u> <u>General Powers</u>.

PULSE PORTAL

Most licensing services, including applications, renewals, address changes, and others, are performed online via Pulse Portal (<u>pulseportal.com</u>), the electronic system used by the Commerce Department to administer its licensing and enforcement programs for real estate and other industries. For assistance using Pulse Portal, please contact Pulse Support at 1-866-274-4756.

QUALIFYING FOR THE LICENSE

Гс	qualify for a Minnesota abstracter license, you must:
	☐ Pass the abstracter examination
	$\hfill \square$ Obtain a qualifying annual bond or abstracter's insurance policy
	$\ \square$ Submit the application for your license
	☐ Receive notice that the application for your license has been approved by the Commerce Department

Examination

You must pass the abstracter examination before you apply for your license. For a business entity applicant, one of the members or managing officials must pass the abstracter examination.

Information about the examination, including registration and scheduling instructions, is included in the Candidate Information Bulletin that is available for download from the PSI Exams website. You can download the Candidate Information Bulletin by following these steps:

- Visit <u>candidate.psiexams.com</u>.
- Click "Government/State Licensing Agencies" in the "Find Information or Download Candidate Information Bulletin" section.
- Select "Minnesota" from the "Select Jurisdiction" dropdown menu.
- Select "MN Real Estate" from the "Select Account" dropdown menu.
- Click "MN Abstracter" in the "Classification" box.
- Click the "Download Candidate Information Bulletin" graphic.

Qualifying Bond or Abstracter's Insurance Policy

You must file an annual bond or abstracter's liability insurance policy for each license year, in the sum of at least \$100,000; but if you intend to engage in the business of abstracting in any county having more than 200,000 inhabitants, the bond or insurance policy must be in the sum of at least \$250,000. Properly licensed title insurance companies and their employees or those having cash or securities on deposit with the state of Minnesota in an amount equal to the required bond or insurance policy are exempt from filing the required bond or insurance policy. The required bond or insurance policy must be issued for a period of one or more years, and renewed for one year at the date of expiration.

Fee

The fee for an initial abstracter license is \$50.

APPLYING FOR YOUR LICENSE

You can submit an application for an individual abstracter license by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Abstracter" from the "Choose a Board" dropdown menu.
- Select "Submit a License Application" from the list under "Licensing Services."
- Click on "Begin Individual License Application."
- Click the radio button between "License Type" and "Abstracter."
- Click the "Continue" button.
- Continue entering the requested information.
- Read the Attestation and the Tennessen Warning when they appear.
- To continue with the application, click the "I Agree" button.
- Read the information in the "License Application Additional State Requirements" pop-up window.
- Click the "Close This Window" button.
- Review the information on the Fee Summary screen and click the checkbox next to the statement about your credit card being charged.
- Click on the "Submit" button.
- The Credit Card Information screen will appear. Enter all requested information. (Note: If your mailing address is in the United States, you do not need to enter anything in the "Country" field.) Click the "Continue" button.
- Verify your information on the next screen. If something needs to be added or corrected, click the "Back" button (the one on the page, not the one for your browser). If everything is correct, click the "Submit Credit Card Info" button.
- The confirmation page will appear. Please write down the Confirmation ID number and print the page for your records. The Confirmation ID number can be used to check the status of your license application.

Business Entity

You can submit an application for a business entity abstracter license by following these steps:

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Abstracter" from the "Choose a Board" dropdown menu.
- Select "Submit a License Application" from the list under "Licensing Services."
- Click on "Begin Business License Application."
- Enter the EIN and Company Name.
- Click the "Continue" button.
- Click the radio button next to the appropriate license type.
- Click the "Continue" button.
- Continue entering the requested information.
- Read the Attestation and the Tennessen Warning when they appear.
- To continue with the application, click the "I Agree" button.
- Read the information in the "License Application Additional State Requirements" pop-up window.
- Click the "Close This Window" button.
- Review the information on the Fee Summary screen and click the checkbox next to the statement about your credit card being charged.
- Click on the "Submit" button.
- The Credit Card Information screen will appear. Enter all requested information. (Note: If your mailing address is in the United States, you do not need to enter anything in the "Country" field.) Click the "Continue" button.
- Verify your information on the next screen. If something needs to be added or corrected, click the "Back" button (the one on the page, not the one for your browser). If everything is correct, click the "Submit Credit Card Info" button.
- The confirmation page will appear. Please write down the Confirmation ID number and print the page for your records. The Confirmation ID number can be used to check the status of your license application.

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

MAINTAINING YOUR LICENSE

License Renewal

Abstracter licenses are valid for up to one year and must be renewed by June 30 at <u>pulseportal.com</u>. You will need your license number and your Social Security Number (for an individual license renewal) or your Employer Identification Number (for a company license renewal).

- Visit <u>pulseportal.com</u>. Make sure the pop-up blocker in your browser is turned off.
- Select "Minnesota Department of Commerce" from the "Choose a Program" dropdown menu.
- Select "Abstracter" from the "Choose a Board" dropdown menu.
- Select "Renew an Existing License" from the list under "License Renewals."
- Enter your identification information and proceed with the application.

Fee

The fee for a renewal of an abstracter license is \$40.

Incomplete Applications

Under state law, an application that is incomplete is considered withdrawn if the applicant does not submit a complete application within six months of the date the application was received, and the application fee under these circumstances is nonrefundable.

REFUNDS

If you submit an application in error or want to withdraw an application for some other reason, state law provides very limited circumstances under which you may request a refund of the associated license fee. In general, you cannot receive a refund unless you do not qualify for the license, and you must request a refund within six months of the date that you submitted the fee payment. To request a refund, send an e-mail to licensing.commerce@state.mn.us with "REAL ESTATE APPLICATION REFUND REQUEST" in the subject field. Include your mailing address in the body of the message because we are not able to issue a refund to your credit card or bank account directly. If we are able to approve your refund request, a refund check will be mailed to you within 4-6 weeks. Please note that we can only refund the fees that the Commerce Department charges for the application; we cannot refund any vendor or credit card processing fees.